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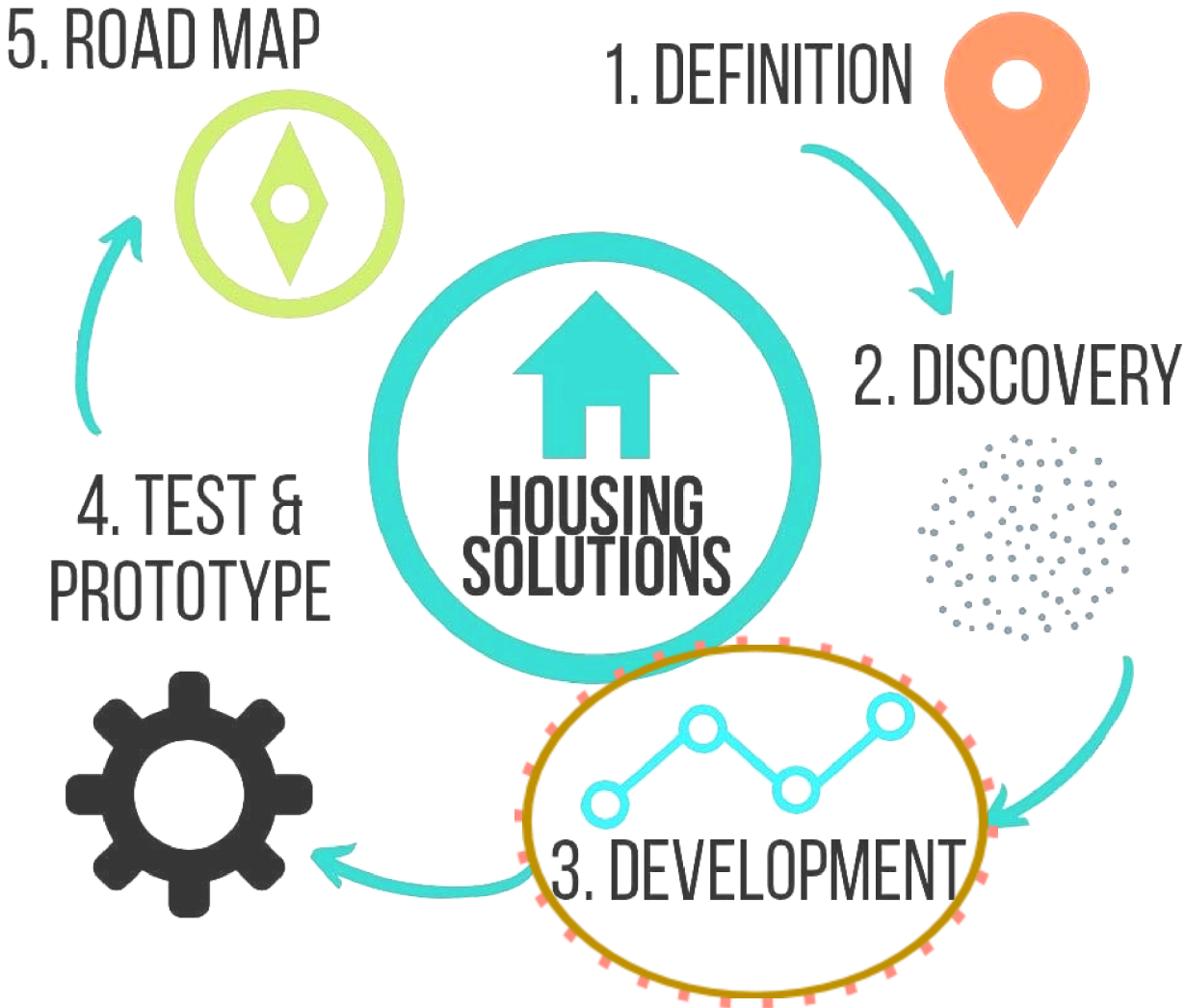


SOLUTIONS LAB PROCESS PHASE

LAB PHASE 3: DEVELOPMENT



Ideation - explore new ideas and co-develop potential solutions (practices, policies, technologies, or processes) to accelerate improvements. Establish strategic direction for future solutions and opportunities for immediate improvement .



PHASE 3: ACTIVITIES

COMMUNITY CONSULTATION

CONVENING SERVICE ORGANIZATIONS: MEETING OF WINNIPEG'S COMMUNITIES OF PRACTICE ON HOUSING



On June 19th, the Lab Team had the opportunity to lead one of the monthly meetings of Winnipeg's *Communities of Practice of Housing* group. The Communities of Practice meeting is held on a bi-monthly basis and hosts a networking session for service agencies and outreach support workers to strategize about wise practices in the provision of housing supports.

The Lab Team facilitated the meeting, based on the theme of 'Intersections of Housing and Child and Family Services'. The session was led by one of the Indigenous youth researchers, who also runs a company doing facilitation work called *Mino Dewewin Anokiiwin* (Gentle Hearted Work).



Over 60 participants from affiliated sectors attended the session, making it the largest turnout (by far) to any meeting held by the Communities of Practice on Housing. The findings from this meeting informed the Discovery Phase Learnings document.



LAB WORKSHOP #3: IDEAS TO ACTION

On February 14, the Lab Team hosted an 'Ideas to Action' Workshop. The intention of this workshop was to transition the Lab process from the development phase into the beginning of the prototyping phase. Specific stakeholders from across sectors were brought together to help identify and affirm potential prototypes, and register their interest in joining a prototyping team.



The 40 participants that attended the workshop included a diverse group of service organizations, policy makers from government organizations, planners, funders, community groups, community members, and youth and adults with lived experience. Some workshop invitees had previously attended Lab-led events and other participants that were new to the

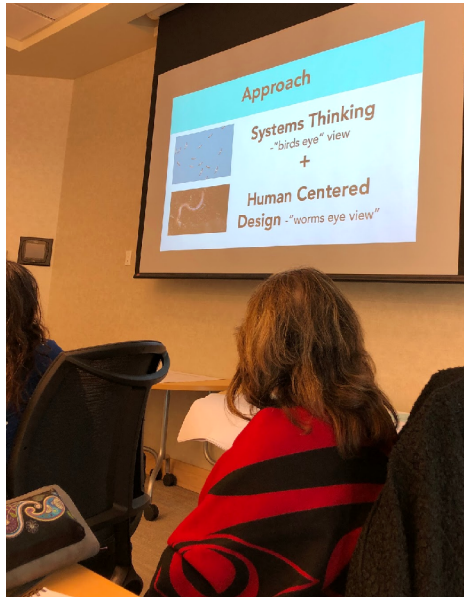
process were included because of their specific role, knowledge, or organizational affiliation, in order to have all different perspectives represented at this workshop.

The following question/challenge was posed to participants:

How can we come together to ensure that Indigenous youth aging out of care have **support, stable housing and a place for healing?**



The purpose of the Solutions Lab workshop was to challenge the group to:



- **SHARE AND EXPLORE** our collective insights on what we've discovered so far about challenges facing Indigenous youth aging out of care, the root causes and possible opportunities for action
- **IDENTIFY & PRIORITIZE** "leverage points" which have the potential to create deeper systems change on these challenges
- **CREATE** action teams to test and "prototype" solution ideas that hold the most promise

Participants were asked to put on their creative thinking hats and dive deep to identify opportunities as well as stuck points. The facilitation of the full-day workshop set the stage for a creative and collaborative space to approach this issue together in a supported way. In small groups, participants combined their expertise and worked together to co-develop actionable solutions to housing challenges facing Indigenous youth aging out of care in Winnipeg.



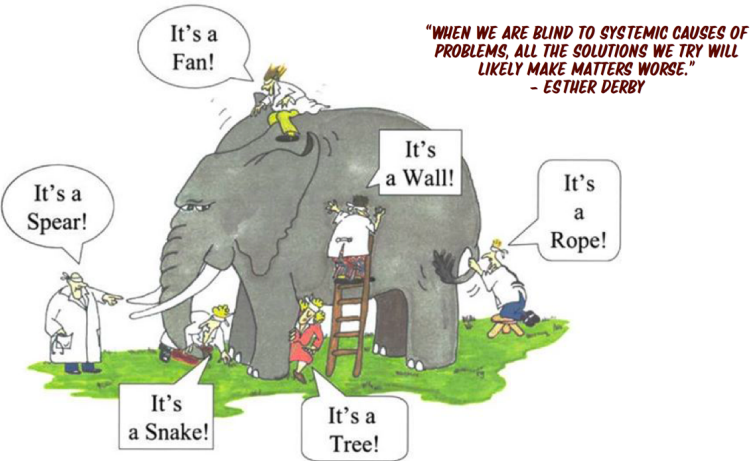
IDENTIFICATION OF LEVERAGE POINTS & OPPORTUNITY AREAS



Through multiple community engagement sessions, one-on-one interviews, and an intensive stakeholder workshop, specific leverage points and opportunity areas have been identified.

Throughout the discovery process, patterns and repetition of themes have emerged. Some of these ideas that have emerged through the process are identified over and over by different stakeholders, and some come from unique perspectives and approaches to the challenge.

While more in-depth analysis and exploration of emergent themes will continue to occur, some overall patterns have been consistently identified by workshop participants and project collaborators. These strong recurrent themes are appearing both in identification of priority areas and aspects of the challenge that require focused attention, as well as needs for specific solutions and prototypes.

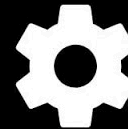




HOUSING SOLUTIONS

For Indigenous Youth Aging Out of Care in Winnipeg

IDEAS...SO FAR



As of November 2019 we have been working through the different stages of our solutions lab. These are our PROPOSED SOLUTION PROTOTYPES:

AGING OUT APP WEBSITE	LIFE SKILLS BOOT CAMP	LANDLORD RULES REFORM	INDEPENDENCE BOARD GAME
CARING FOR YOUTH IN CARE SEARCH TEAM	POLICY REVIEW		AUNTIES & UNCLES INITIATIVE
MYC ENGAGEMENT	STATISTICAL PROFILE		HOUSING WAITLIST
INDEPENDENT LIVING PROGRAM (15-18)	SYSTEMS & SERVICES REPORT CARD	RESIDENTIAL YOUTH TRANSITION HOUSE	INTERGENERATIONAL APARTMENT BLDG W/ INDIGENOUS HOUSING ORGANIZATION



Address the issues of housing insecurity & homelessness Indigenous youth in Winnipeg face when they age out of the child welfare system at age 18

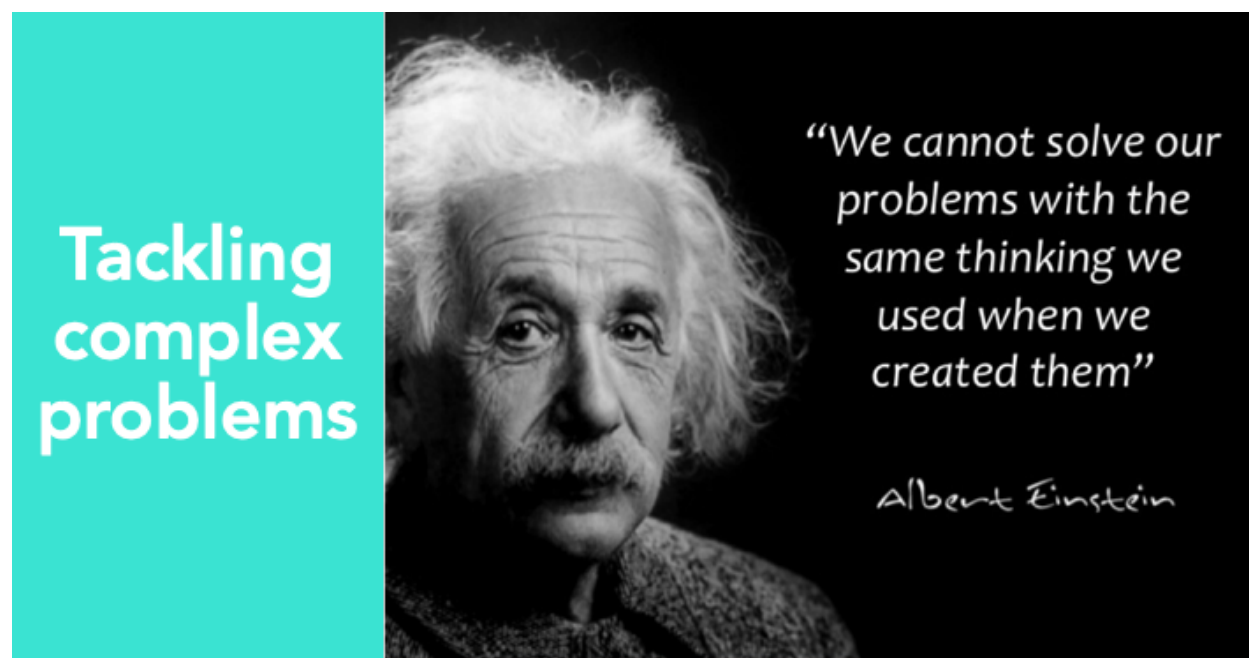
explore needs of Indigenous youth in Winnipeg who have grown up in the care of Manitoba's child welfare system and who are at the point where their institutional supports are removed & they face a high probability of entering into a cycle of poverty and housing insecurity or homelessness.



LAB COACHING & DEVELOPMENTAL EVALUATION SESSIONS

During the Development Phase, the core Lab Leadership Team (represented by Darrien Morton of AYO! and the U of M, Zoë Mager of HTFC, and Solutions Lab coach Stacy Barter of SHIFT Collaborative) continued to meet remotely for Developmental Evaluation (DE) reflection and Lab process coaching sessions on a consistent basis.

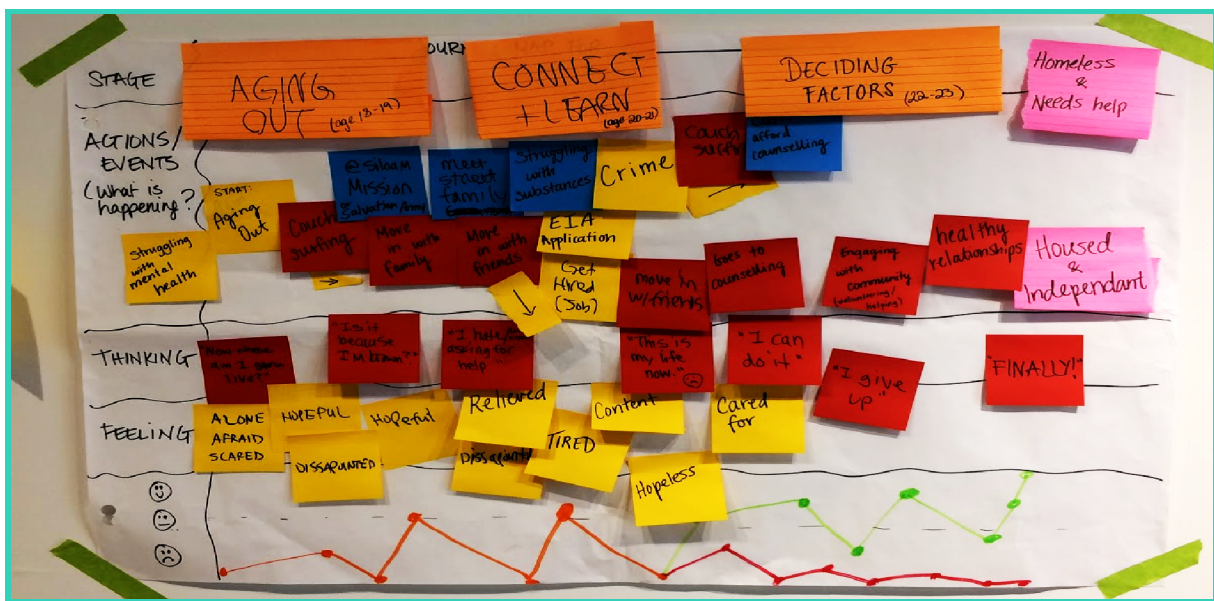
This work continues to be guided by the DE Evaluation Framework. Some other DE tools that have been generated throughout this process and that are used to record key points and track ongoing reflection are the: i) DE Monthly Reflection and Guiding questions; ii) DE Evaluation & Reflection Form for Community Events; and iii) Interview Insights Summary. These documents promote the opportunities for reflection and evaluation of different aspects of the process and at regular intervals.



PHASE 3: KNOWLEDGE PRODUCTS

EXPERIENTIAL / USER JOURNEY MAPS

The experiential/user journey maps were created to help understand pathways into homelessness or permanent housing. The journey maps were synthesized and interpreted alongside existing research and grey literature to inform the development of the larger Systems Map (previously discussed). Journey maps were created from primarily three perspectives to provide a more holistic view of the system, including: 1) Youth aging out of care, 2) Service providers, and 3) Helper/advocates. In addition, journey maps were developed for specific subpopulations including: young people involved with justice; reunifying with their children in care; and those accessing treatment and health services.



SYSTEMS MAPS

Below are seven themes, or *core stories*, extracted from a Systems Map we have been building, reflecting on, and refining over the course of Phases 2 and 3 (see attachments for a draft of the full systems map). The Systems Map has emerged through the overarching question we asked in relation to the problem: *Why are Indigenous youth aging out of care unable to secure stable and appropriate housing?* Informed by various youth with lived experience, and stakeholders and advocates working ‘in’ and ‘around’ the system, the Systems Map identifies core stories on why Indigenous youth aging out of care are unable to secure stable and appropriate housing, and how they relate to various practices, structures, policies, and institutions enabling and constraining successful transitions.



APPENDICES

1. GUIDING PRINCIPLES
2. COMMUNITIES OF PRACTICE POSTER
3. DRAFT LARGE SYSTEMS MAP
4. IDEAS TO ACTION WORKSHOP INVITATION
5. IDEAS TO ACTION WORKSHOP AGENDA



1. GUIDING PRINCIPLES





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For Indigenous Youth Aging Out of Care in Winnipeg



WHAT PRINCIPLES DO WE FOLLOW?

In 2019 we have been able to identify the ways we want to work with one another and the community as we co-create housing solutions!

**"TWO-EYED
SEEING"**

**CAPACITY
BUILDING &
MENTORSHIP**

**HONOURING &
CELEBRATING**

**INDIGENOUS
SELF
DETERMINATION
& SOVEREIGNTY**

**RELATIONAL
ACCOUNTABILITY**

**CULTURAL
SAFETY &
RECLAMATION**

**WHOLISTIC
SYSTEMS THINKING,
KNOWLEDGE SHARING
& COLLECTIVE ACTION**

New Website Coming in 2020 to:
www.AYOmovement.com/housing-solutions.html

@housingsolutionswpg
@housingwpg



Follow Us



2. COMMUNITIES OF PRACTICE POSTER





Winnipeg Rental Network Community of Practice

COP NETWORKING SESSION



COME LEARN ABOUT THIS YEAR LONG INNOVATION PROJECT THAT HOPES TO IDENTIFY SOLUTIONS TO ADDRESS THE SYSTEMS THAT FAIL INDIGENOUS YOUTH AS THEY AGE OUT OF CARE INTO HOMELESSNESS AT AGE 18 IN WINNIPEG

**November 13
10AM-12PM**
RSVP BY NOV 11
NO COST TO ATTEND
LIGHT SNACKS & BEVERAGES PROVIDED



HOUSING SOLUTIONS

For Indigenous Youth
Aging Out of Care
in Winnipeg



**365 MCGEE ST
ASSEMBLY HALL**

SERVICE PROVIDERS PERSPECTIVE

What are strengths and challenges of providing services to Indigenous youth aging out of care?

What are policy supports and barriers you experience when delivering services/programs for Indigenous youth aging out of care?



Winnipeg
Rental
Network

CONTACT@WINNIPEGRENTNET.CA
(204)417-2110

FUNDING BY:

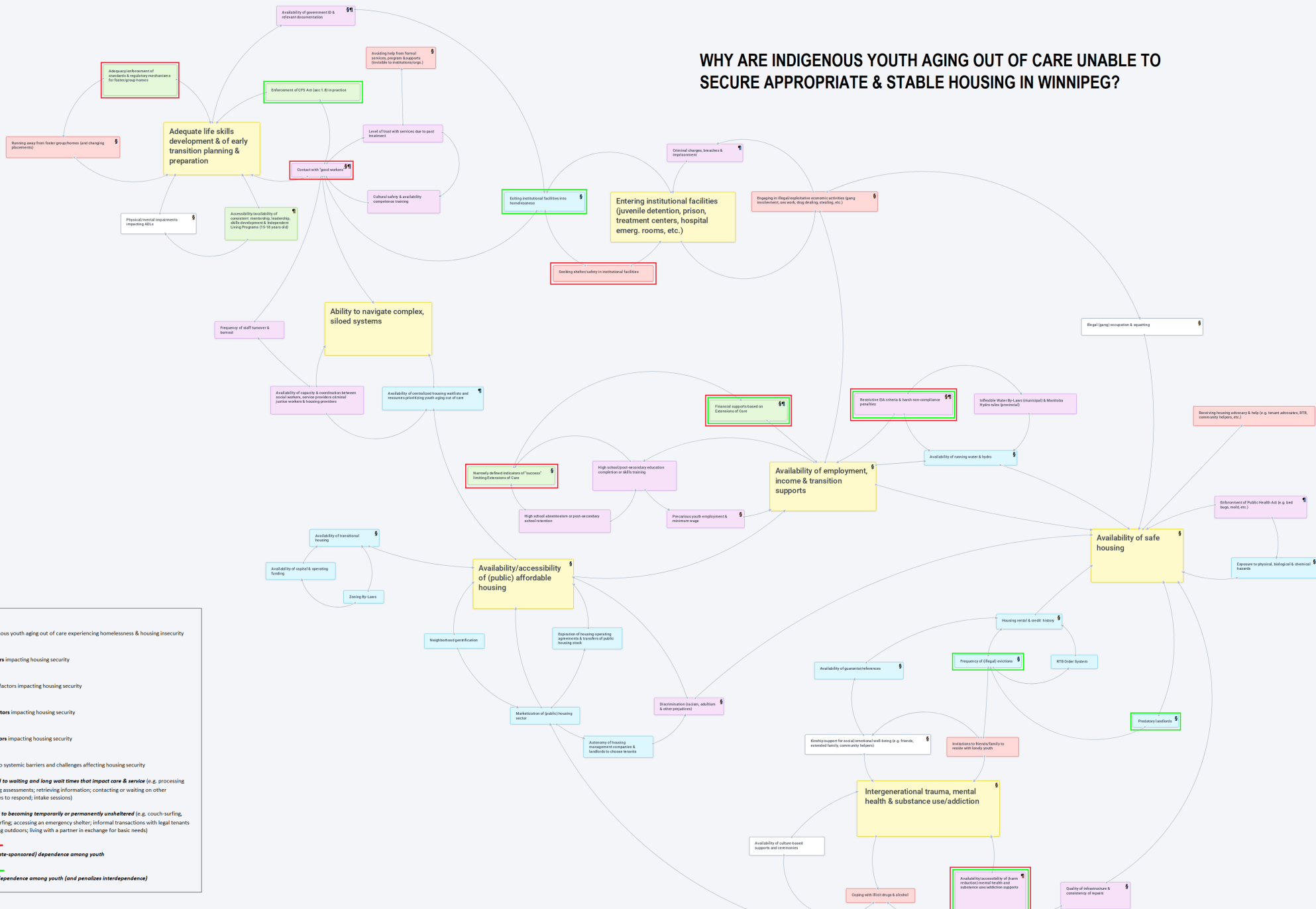
HOSTED AT:



3. DRAFT SYSTEMS MAP



WHY ARE INDIGENOUS YOUTH AGING OUT OF CARE UNABLE TO SECURE APPROPRIATE & STABLE HOUSING IN WINNIPEG?



Core stories of Indigenous youth aging out of care experiencing homelessness & housing insecurity

Housing-related factors impacting housing security

Child welfare-related factors impacting housing security

Other institutional factors impacting housing security

Non-institutional factors impacting housing security

Responses by youth to systemic barriers and challenges affecting housing security

¶ The factor can lead to waiting and long wait times that impact care & service (e.g. processing paperwork; performing assessments; retrieving information; contacting or waiting on other institutions and services to respond; intake sessions)

§ The factor can lead to becoming temporarily or permanently unsheltered (e.g. couch-surfing, floor-surfing & trap-surfing; accessing an emergency shelter; informal transactions with legal tenants and homeowners; living outdoors; living with a partner in exchange for basic needs)

The factor creates (state-sponsored) dependence among youth

The factor expects interdependence among youth (and penalizes interdependence)

4. IDEAS TO ACTION

WORKSHOP INVITATION





HOUSING SOLUTIONS

for Indigenous Youth Aging Out
of Care in Winnipeg

Ideas to Action Solutions Lab Workshop

SAVE THE DATE!

February 14th, 2020 ~ 9:00am - 4:30pm

United Way (in the Learning Centre room), 580 Main St

A SPECIAL INVITATION:

How can we come together to ensure that Indigenous youth aging out of care have support, stable housing, and a place for healing?

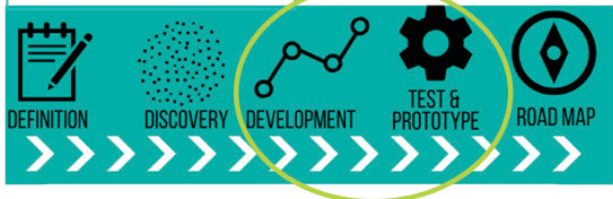
As an important organization or community member connected to this challenge, we'd like to invite you to join our upcoming workshop. We welcome you to share your unique expertise and experience with a diverse group of service organizations, policy makers, planners, funders, community groups, community members and youth with lived experience.

Together, we'll be rolling up our sleeves, putting on our creative thinking hats, and diving deep to co-develop actionable solutions to housing challenges facing Indigenous youth aging out of care in Winnipeg.

As part of this workshop, together we will:

- **SHARE AND EXPLORE** our collective insights on what we've discovered so far about challenges facing Indigenous youth aging out of care, the root causes and possible opportunities for action
- **IDENTIFY & PRIORITIZE** "leverage points" which have the potential to create deeper systems change on these challenges
- **CREATE** action teams to test and "prototype" solution ideas that hold the most promise

Phases of a Solutions Lab Process



Please RSVP by February 1, 2020
to darrien.morton@umanitoba.ca or zmager@htfc.ca

Please note: Due to limited space, this workshop is by invitation only. If you know someone you think should attend, please contact us to let us know.

Learn more about the Housing Solutions project at
<https://www.ayomovement.com/housing-solutions.html>

5. IDEAS TO ACTION

WORKSHOP AGENDA





Ideas to Action Solutions Lab Workshop Agenda*

February 14, 2020 ~ 9:00am-4:30pm
United Way, Learning Centre room, 580 Main St.

WORKSHOP OBJECTIVES:

- **SHARE AND EXPLORE** our collective insights on what we've discovered so far about challenges facing Indigenous youth aging out of care, the root causes and possible opportunities for action
- **IDENTIFY & PRIORITIZE** "leverage points" which have the potential to create deeper systems change on these challenges
- **CREATE** action teams to test and "prototype" solution ideas that hold the most promise

TIME	Agenda Activity
9:00-9:15	Refreshments & Registration
9:15-9:30	Welcome, Workshop Overview & Objectives
9:30- 10:30	<ul style="list-style-type: none"> • Project Partner and Participant Introductions • Introduction to Solutions Labs Approach • Overview of Housing Solutions for Indigenous Youth Aging Out of Care – <i>what have we learned so far?</i>
10:30- 11:15	<i>Making Sense of the System</i> – Group Discussion of Key Challenges & Opportunities
11:15- 12:00	Group Activity – <i>Identifying Leverage Points for Change</i>
12:00-12:45	LUNCH
12:45- 2:00	<i>Ideate</i> – "Design Thinking" activities to generate creative ideas for tackling the challenges
2:00-2:15	Refreshment Break
2:15-3:15	<i>Experiment & Test</i> - Developing & Refining Prototype Solution Ideas
3:15-4:00	<i>Action Planning</i> for Prototype Tests
4:00-4:30	Next Steps, Group Closing

* Please note that this is a draft agenda and exact timing of specific activities may change.